



# St. John Paul II Parish Family

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As mentioned in a recent mailing, our family of parishes is implementing a new online donation platform for you and all who generously support our shared mission. Thanks to some expert help from one of our parishioners who is very skilled in this area – given free – this online giving platform is more user friendly, will cost the parish less in transaction fees, and will allow our finance office team to tailor it for our particular needs. And we believe simplifying our set-up – from multiple giving platforms for each organization in our Parish Family to this one, shared platform, makes mistakes and overlooked issues less likely.

During this transition, **we need your help to set up your new online giving account.**

**Create a new recurring donation to our Parish Family.** Simply visit <https://givejp.org>, and select which St. John Paul II organization you would like to set up your new recurring online giving. Soon, we will have the ability for you to make recurring designated gifts, using the multiple “giving buckets” mentioned in the letter that was sent in August to parishioners. Once you have switched your online giving we will complete the transition by canceling your prior automatic payment within 2 business days.

**To help with our record keeping, we ask that you please create a new recurring online donation payment by Tuesday, October 15, 2024.**

Our team will be monitoring accounts during this transition to help ensure you are not double-charged for a month in our current and new systems. But if your account does get double-charged, we will contact you to help issue a refund for one of your donations. And, of course, we welcome you to contact our parish staff; if you have not heard from us within 5 business days of receiving notification of charge, please call any parish office.

Thank you for your patience in this transition. After we put it behind us, more of your generous donations will go to the mission, and less to administration and our staff will be better equipped to serve your needs and our common task of opening wide the doors to Christ and our community.

With gratitude,

Father Martin Fox

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